

Vista Research Group, LLC
vistacheck "LIMITED" WARRANTY

During the time period and subject to the conditions hereinafter set forth, Vista Research Group, LLC (VRG) will repair or replace to the original user any portion of a VistaCheck Dual Check Backflow Preventer which proves defective due to defective materials or workmanship of VRG. Contact your nearest authorized VRG distributor/dealer for warranty service. At all times VRG shall have and possess the sole right and option to determine whether to repair or replace defective equipment, parts, or components. Damage due to conditions beyond the control of VRG is **NOT COVERED BY THIS WARRANTY**. (Contact parcel or freight company for claims on freight damaged in transit)

WARRANTY PERIOD: VRG shall warrant VistaCheck Dual Backflow Preventer for a period of one (1) year from the date of installation, or eighteen (18) months from the date of manufacture, whichever ever comes first.

LABOR, ETC., COSTS: VRG shall **IN NO EVENT** be responsible or liable for the cost of field labor or other charges incurred by any customer in removing and/or re-affixing any VRG product, part or component thereof.

THIS WARRANTY WILL NOT APPLY: (a) To defects or malfunctions resulting from failure to properly install, operate or maintain the unit in accordance with printed instructions provided; (b) to failures resulting from abuse, accident or negligence; (c) to normal maintenance services and the parts used in connection with such service; (d) to units which are not installed in accordance with applicable local codes, ordinances and good trade practices; (e) if the unit is moved from its original installation location, or; (f) if the unit is used for purposes other than for what it was designed and manufactured.

RETURN OF REPLACED COMPONENTS: Any item to be replaced under this Warranty must be returned to Vista Research Group, LLC (VRG) in Ashland, Ohio, or such other place as VRG may designate, freight prepaid. Write to the address listed below for a return authorization and the physical address to which items should be returned for warranty attention.

PRODUCT IMPROVEMENTS: VRG reserves the right to change or improve its products or any portions thereof without being obliged to provide such change or improvement of units sold and/or shipped prior to such change or improvement.

WARRANTY EXCLUSIONS: As to any specific VRG product, after the expiration of the time period of the warranty applicable thereto as set forth under the heading "Warranty Period" above, **THERE WILL BE NO WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.**

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. No warranties or representations at any time made by any representative of VRG shall vary or expand the provisions hereof.

LIABILITY LIMITATION: IN NO EVENT SHALL VRG BE LIABLE OR RESPONSIBLE FOR CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES RESULTING FROM OR RELATED IN ANY MANNER TO ANY VRG PRODUCT OR PARTS THEREOF.

Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

For your warranty protection (Magnason-Moss Warranty Act), the warranty card, if provided, should be completed and returned to VRG within ten (10) days of installation. In the absence of other suitable proof of installation date, the effective date of this warranty will be based upon the date of manufacture plus one hundred eighty (180) days.

Direct all notices, etc. to:

Service Department
Vista Research Group, LLC
P.O. Box 321
1554 Township Road 805
Ashland, Ohio 44805